



Interfaith Hospitality Network

of the **Main Line** an Affiliate of
 **Family Promise**



2018-19

Annual Impact Report

<https://www.ihncares.org>

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Open Doors: A Message from Our Leadership

Dear Friends,

2018-2019 was a great year! Interfaith Hospitality Network of the Main Line opened many doors this year – some doors were new, and some were old that were re-opened. Each door offered opportunities that resulted in our continued progress and advancement towards our mission.

Several doors led to important capacity improvements. We added a full-time Program Manager staff position that is improving our quality of care; improved the look and functionality of the office and Day Center; developed and launched a strategic plan that is guiding our growth efforts; strengthened our partnership with Your Way Home Montgomery County; and increased our pool of private and public donors. These advancements will have a lasting impact on IHN-ML, securing our sustainability and continued progress.

Our most important accomplishment, of course, was the 15 families we served. Twenty-five children and eighteen adults received safe, compassionate, and client-centered emergency shelter. Their average length of stay was 78 days, beating our 90-day target. Families like Susanne and her son, who became homeless after an unexpected injury left Susanne unable to work. Lacking income and support, they lost their apartment and quickly found themselves living in Susanne's car. "You have provided my son and me with safety, food, guidance, and a path to housing. I know where we will sleep each night, and my son can get to school on time." Susanne is a hard worker and has renewed hope for economic stability and independent housing.

All this good work would not be possible without you. Over 1,200 volunteers helped this year by

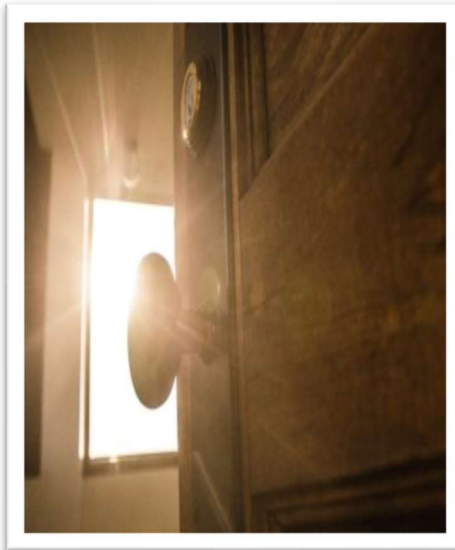
setting up/taking down family bedrooms, cooking evening meals, reading to children, sleeping overnight, or assisting at the office and Day Center. You contributed over 13,000 hours supporting our families and working towards ending family homelessness. Thank you for your commitment!

Each year brings new and innovative ways to work with and guide families to economic self-sufficiency and housing success. As a member organization of Family Promise, IHN-ML is committed to excellence and national best practices. Nationally,

we have contributed to the collective impact of the Family Promise network, serving 126,000 homeless people. Locally, we have contributed to the collective impact of a 47% reduction of homelessness through our partnership with Your Way Home Montgomery County. Referrals, intakes, and connections to services have improved, advancing our collective efforts towards our ultimate goal of making homelessness rare, brief, and non-reoccurring. These numbers are

promising, and there is still much work to be done.

For the past 28 years, IHN-ML has opened its doors and provided keys for housing success for families experiencing homelessness, thanks to your support. We continue to need every partner for this critical work: individuals, businesses, foundations, government, our interfaith community, and many more. Thank you for standing by us and opening your door to ending homelessness, one family at a time.



Tony Vale

Tony Vale, Board of Directors President

Allegra Cressman

Allegra Cressman, Executive Director



Our Mission

The Interfaith Hospitality Network of the Main Line enables volunteers from local congregations and the broader community to provide compassion and temporary shelter for homeless families. IHN-ML's programs and services connect the families to community resources, empowering them to achieve and maintain affordable housing.

Our Values Statement

Our services and programs empower families to achieve housing stability. They are person-centered, strength-based, flexible, and offered equally to all.

Ending Homelessness One Family at a Time.

Programs

We are part of a countywide effort to make homelessness rare, brief, and non-recurring. Since 2014, when the Your Way Home collective was first established, homelessness in Montgomery County has decreased by 47%. IHN-ML contributes to this successful outcome by utilizing a trauma-informed housing first model that includes low-barrier emergency shelter and intensive case management designed to help families quickly regain, and then maintain, their housing.

Emergency Shelter



laundry, showers, and Internet access. Families also meet with our case manager to work on their housing goals.

Our partnering host congregations provide private sleeping accommodations for a week at a time paired with volunteers who deliver a daily dinner and companionship.

Every day, our Transportation Manager drives families to and from our host congregations and our Day Center where families have access to basic needs, like



Case Management



All adults receive on-going person-centered case management to work on the goals of their Housing Stability Plan, which employs Housing First best practices, and includes supports necessary to achieving and maintaining housing, such as employment, childcare, transportation,

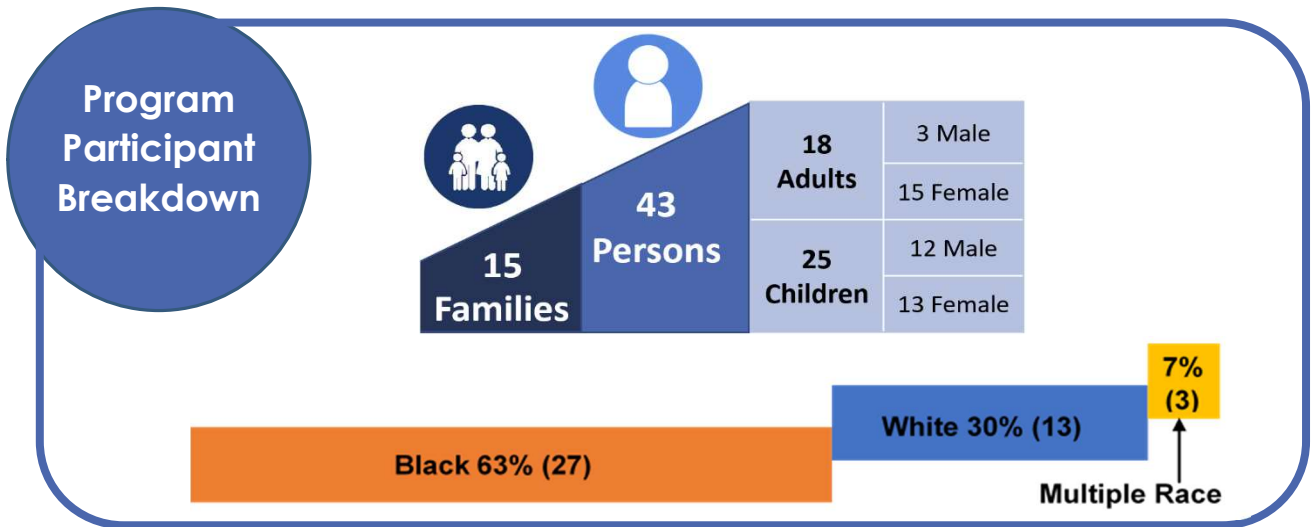
and health care. Our team approach with partnering community resources helps families improve their awareness of and connectivity to community supports that they can continue to access as needed once they are permanently housed. While safely sheltered with IHN-ML, many families are able to concentrate on saving money and increasing their income; when they exit, they receive short term financial support to help maintain their housing and bridge potential wage gaps as they continue to take important steps that will build their income.



Participants sign the “Key of Hope” chalkboard when they graduate from our program and move into permanent affordable housing.



Program Reach and Impact



100% of families connected for the first time to 2 or more public/private benefits.



93% of families increased or maintained their income while in the program.



60% of the families that exited had even greater income increase within 60 days of exit.

100% families that participated in programs last year have either found a permanent housing solution or are still participating in the program.

9 of 13 families exited directly to a permanent housing solution, the other 4 worked through partner programs to obtain permanent housing.

Long-Term Family Success



Childcare Coverage within 30-days of Entering



100% of all children are either enrolled in School/Childcare or are cared for by a Stay-at-Home parent within 30 days of a family entering our programs

Our Program Participants Received



43
PERSONAL
CARE PACKETS



2,669
BED-NIGHTS
OF SHELTER



25
CHILDREN'S
BEDTIME
BUNDLES



\$1,500 IN
GIFT CARDS



2,660
DINNERS



5,338
VAN RIDES



44
CHILDREN
CLOTHING
PACKETS



53
SUITCASES &
BACKPACKS



The Rivera Family Journey

Imagine losing all of your possessions, hearing that your home is uninhabitable, moving to an unfamiliar city, not speaking the native language, and being told by your family, the only people you thought you could depend on, that you need to leave their home.

This is precisely the position that the Rivera family found themselves in when they arrived on the doorsteps of Interfaith Hospitality Network of the Main Line. Heartbroken, afraid, and in need of emergency shelter, the Rivera family carried their tattered bags into the IHN-ML Day Center; yet, even in this moment of desperation, they expressed gratitude for having a safe place to stay.

Despite language barriers, caring volunteers immediately helped the Rivera's feel safe by extending hospitality, preparing them a room, sharing a warm meal, and providing Spanish speaking interpreters to help facilitate communication.

After a good night's sleep, the Rivera family met with IHN-ML's Program Manager to develop a plan of action to move from homelessness to permanent housing. They faced seemingly insurmountable challenges – no identification, no income, no insurance, and no access to a consistent source of food.

While safely sheltered, the Rivera family worked intensely with case management to rebuild their lives. They had many goals in addition to being in their own home – they wanted to learn to speak English, find employment, obtain their driver's licenses, and purchase a car. To reach these goals, they needed to connect with numerous public and private resources, beginning with cash assistance and food. Through intensive case management, the Rivera Family gained access to these services, as well as much needed medical services. They also learned how to navigate public transportation, they applied for identification, and they developed budgeting skills. Most importantly, the Rivera family was immediately referred to the Your Way Home Rapid Re-Housing Program; this would eventually become their gateway to permanent housing.

"All we go through are experiences. I am not ashamed of it. On the contrary what happened to us made us stronger to continue forward. Thanks to your help we have achieved many things."



The Rivera family was introduced to a local private property owner who was impressed with their determination. At that moment, everything started to fall into place. The landlord spoke Spanish and was able to explain that he had an apartment for rent in the very school district they had lived in before becoming homeless. After spending weeks searching for housing, the Rivera family was overjoyed and felt that they were led to exactly where they were meant to be. This landlord's compassionate and generous heart connected immediately with the Rivera family, and he shared with IHN-ML that he and his family wanted to find a way to bless this family beyond only accepting their housing application. Imagine how surprised the family was when they came to sign their lease and found a new sofa, a new kitchen table and chair set, and a bathroom fully outfitted with towels and accessories. Tears flowed at the lease signing as family connections were made and hope was restored.

Months later, fear has dissipated, and joy and pride fill the Rivera family home. There are still hard days, but with new skills, new supports, and hope restored, the Rivera family continues to grow and learn. Today, they are permanently housed, attending school regularly, driving, and participating in ESL classes. All four family members are employed and are looking for ways to give back to their community.

This is the mission of the Interfaith Hospitality Network of the Main Line. Together with donors, volunteers, and staff, we are ending homelessness, one family at a time.

Quotes from Other Participants

"Thank you so much, it helps to have people with great hearts come into my life. I appreciate you guys more than I'll ever be able to express."

"Without this program I would still be at WAWA with my babies trying to get money for a place to stay."

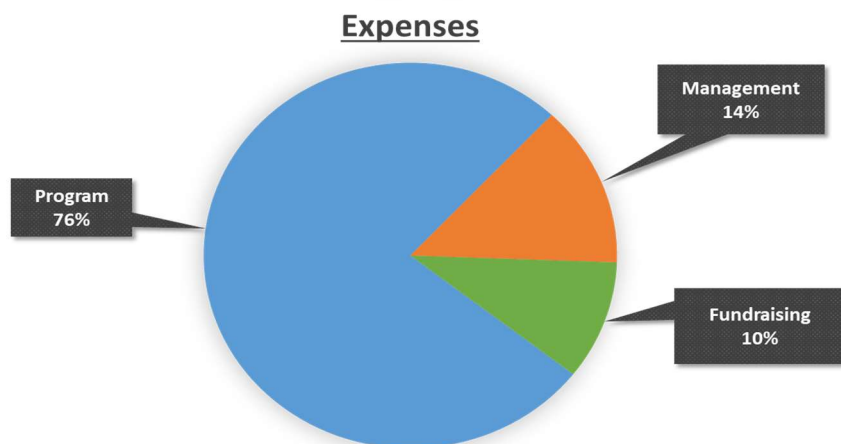
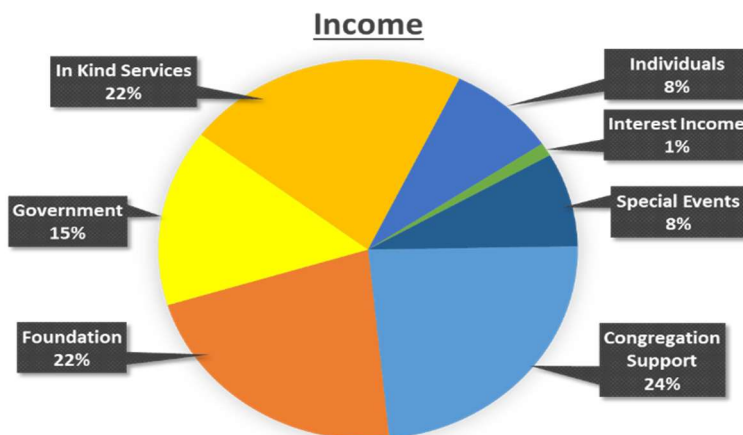
"I really thank y'all because I don't know what I would have done without y'all. Thanks for this opportunity and everything you have truly changed me as a woman and a mother."

"I am proud of myself for not spending that money and being able to save it."

"I am thankful for the support of IHN Main Line and especially to Mr. Don and the 6 AM Steve Harvey morning show for our man to man on how to be a humble man! I am truly grateful!"



Statement of Income and Expenses



Statement of Financial Position June 30, 2019

Assets:

Cash	\$ 61,766
Grants receivable	33,035
Prepaid expense	2,365
Investment in certificates of deposit	239,500
Property and equipment, net	88,968
Total assets	\$ 425,634

Liabilities:

Accounts payable	\$ 1,193
Accrued payroll	6,636
Total liabilities	7,829

Net Assets:

Without donor restrictions	377,794
With donor restrictions	40,011
Total net assets	417,805
Total liabilities and net assets	\$ 425,634

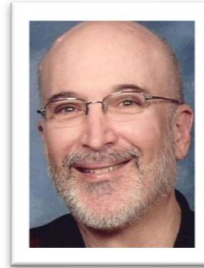
Board of Directors



Anthony Vale
Board President
*Our Mother of Good Counsel
Parish*



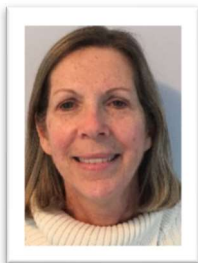
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St. John Neuman Parish



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Treasurer
Main Line Unitarian Church



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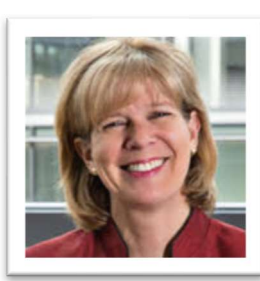
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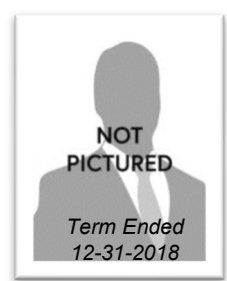
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Director
Central Baptist Church



Elizabeth Vale
Director
St. Mary's Episcopal Church



Gail Lazarus
Director
*Beth David Reform
Congregation*



Steve Sherlock
Director
*St. Thomas of Villanova
Parish*



Staff

- Allegra Cressman – *Executive Director*
- Elizabeth Bertolet – *Program Manager*
- Randi Bryan – *Administrative Assistant*
- Donald Johnson – *Transportation Manager*
- Andrea McFadden – *Substitute Transportation*



Pictured from Left to Right: Allegra Cressman, Donald Johnson, Elizabeth Bertolet, & Randi Bryan

“Through the hardest transition of losing all possessions, I thank IHN. At the time of feeling hopeless, I was brought in to work closely with Elizabeth Bertolet during my transition. Gaining a positive support system, I was able to overcome depression and establish a life plan. Elizabeth, always with a smile, assisted me with identifying all the options I have for any goal I wish to accomplish. No one at IHN told me what to do or judged me in my lowest state, they simply guided me on my path to gaining independence back. With your helping hands, I was able to find more than just a home, but also my purpose. Thank you for your patience, guidance, and much positive vibes.”



You Helped to Make This Past Year a Success

1,223 volunteers from congregations, universities, community groups and community members gave of their time, talents, and gifts resulting in 13,351 hours. They helped to provide meals, create bedrooms through set up/take down, host evening sessions, supervise overnights, shop for supplies, led play time with children, hold aerobic classes, clean, paint, roof, and fix plumbing at host sites, day center, our offices and much more!



“I’ve had so many ups and downs keeping positive while homeless. The volunteers at IHN-ML has brought smiles to my families face and kept our bellies happy with delicious home cooked meals. Saying Thank You doesn’t seem like enough. It has been such a pleasure to meet so many individuals with such diverse backgrounds willing to volunteer and help families like me in need. Our times together, with shared stories is more than appreciated. Thank You.”

Thank you for Hosting Families in Need

- **Beth David Reform Congregation, Gladwyne**
- **Bethel AME Church, Ardmore**
- **Central Baptist Church, Wayne**
- **Episcopal Church of the Redeemer, Bryn Mawr**
- **Main Line Unitarian Church, Devon**
- **Our Mother of Good Counsel Parish, Bryn Mawr**
- **St. David’s Episcopal Church, Wayne**
- **St. John Neumann Parish, Bryn Mawr**
- **St. Mary’s Episcopal Church, Ardmore**
- **St. Thomas of Villanova Parish, Bryn Mawr**
- **Wayne Presbyterian Church, Wayne**



Thank you for Financial and Volunteer Support

- Ardmore Presbyterian Church
- Berwyn United Methodist Church
- Bryn Mawr Presbyterian Church
- First Baptist Church of Wayne
- Gladwyne Presbyterian Church
- Haverford Monthly Meeting of Friends
- Holy Trinity Lutheran Church
- Main Line Reform Temple
- Olivet-Schwenkfelder UCC
- Radnor Friends Meeting
- Second Baptist Church of Wayne
- St. Christopher's Episcopal Church
- St. Denis Roman Catholic Church
- St. Katharine of Siena Parish
- St. Luke United Methodist Church
- St. Margaret Parish
- St. Mary's Episcopal Church in Wayne
- St. Paul's Evangelical Lutheran Church
- St. Peter's in the Great Valley
- The Baptist Church the Great Valley
- The Church of St. Monica
- United Church of Christ at Valley Forge
- Valley Forge Presbyterian Church
- Washington Memorial Chapel
- Wayne United Methodist Church
- Zion Baptist Church of Ardmore

Thank you for Coordinating Family Support

- **Mr. Joel Hirsh, Mr. Marc Leader, and Mrs. Amy Leader**
 - *Beth David Reform Congregation*
- **Reverend Carolyn Cavanese and Sister Vikki Asbury**
 - *Bethel AME of Ardmore*
- **Ms. Julie Kimsey-Carol, Ms. Nancy Thayer, Mr. Dan Burnham**
 - *Central Baptist Church*
- **Ms. Mary Hopkins, Mrs. Julie Schroeder**
 - *Episcopal Church of the Redeemer*
- **Mr. Bob Batt, and Ms. Donna Monturo**
 - *Main Line Unitarian Church*
- **Mr. Joe Carey and Mrs. Karen Carey**
 - *Our Mother of Good Counsel Parish*
- **Mr. George Vosburgh and Mrs. Cindy McCallum**
 - *St. David's Episcopal Church*
- **Ms. Meg Cave and Mrs. Dale Cleary**
 - *St. Mary's Episcopal Church*
- **Mrs. Mary Beth Wolanin and Ms. Vicki Gerstenfeld**
 - *St. John Neumann Parish*
- **Mrs. Cathy Van Kula**
 - *St. Thomas of Villanova Parish*
- **Mrs. Marty Laird and Mrs. Rhonda Mordy, Mrs. Leslie Dudt, Mrs. Nancy Monahan, Mrs. Susan Hirshman**
 - *Wayne Presbyterian Church*



Thank You for Your Sponsorship

Foundations

- Connelly Foundation
- The Philadelphia Foundation
- Neighborhood League Shops Foundation, Inc.
- The GT Foundation C/O Greene Tweed & Co., Inc.
- Genuardi Family Foundation
- The George W. Rentschler Foundation
- Neubauer Family Foundation
- Health Spark Foundation

Corporations

- WSFS Bank
- Bryn Mawr Trust
- Berwyn Veterinary Center, Inc.
- Matthews Paoli Ford

Government

- Community Development Block Grant
- Emergency Food and Shelter Program (EFSP/FEMA)

Community Groups

- Ardmore Rotary
- Bryn Mawr Rotary
- Family Promise
- Cradles to Crayons
- Joy of Socks
- Project Night Night
- Philadelphia Diaper Bank

Interfaith Hospitality Network is a 501(c)(3) nonprofit organization – contributions to which are tax deductible to the fullest extent permitted by law. The official registration and financial information of Interfaith Hospitality Network of the Main Line may be obtained from the Pennsylvania Department of State by calling toll free with Pennsylvania, 1-800-732-0999. Registration does not imply endorsement.

Gifts may be made online at www.IHNcares.org or by mail to:

Interfaith Hospitality Network of the Main Line
1449 DeKalb Street
Norristown, PA 19401

Connect with Us: (610) 277-0977 or Info@IHNcares.org





2018-19

**Congregations
that Opened their
Doors to this
Need**

Annual Impact Report



Interfaith Hospitality Network
of the **Main Line** an Affiliate of



Ending Homelessness One Family at a Time.

Connect with Us!

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